Metrics of Public Owner Success in Lean Design, Construction, and Facilities Operations and Maintenance

David Umstot, PE, Umstot Project & Facilities Solutions, LLC

Dan Fauchier, The Realignment Group

Thais Alves, Ph.D., San Diego State University



Wouldn't It Be Nice If You Could...

Average Savings of \$900,000 on each of 15 projects

Reduce Average Schedule Delay by 56 days

Enhance Sustainability Objectives by 44%

Reduce Facilities Maintenance Costs by 53%



Why Did San Diego CCD Migrate to Lean?

+80 percent

Built Environment (+1.6M square feet)

Operating Budgets (-US\$46M)

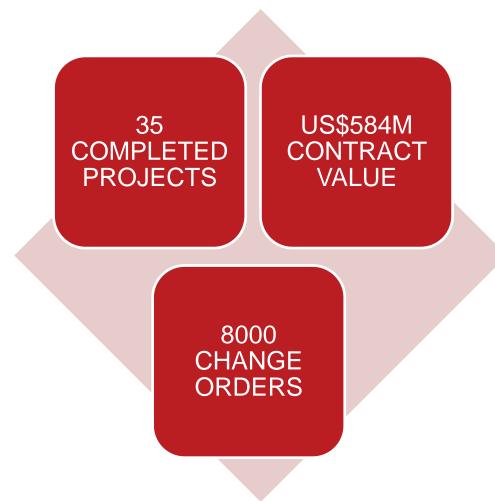
-16 percent



Public Owner Benefits



By the Numbers – The Database



Change Order Analysis

Pre-Lean

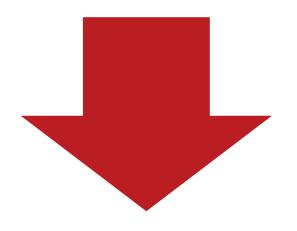
- 7.73% Total COs
- 2.99% E&O COs

Post-Lean

- 4.43% Total COs
- 1.88% E&O COs

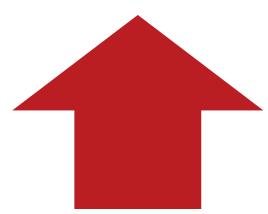


Interesting Finding

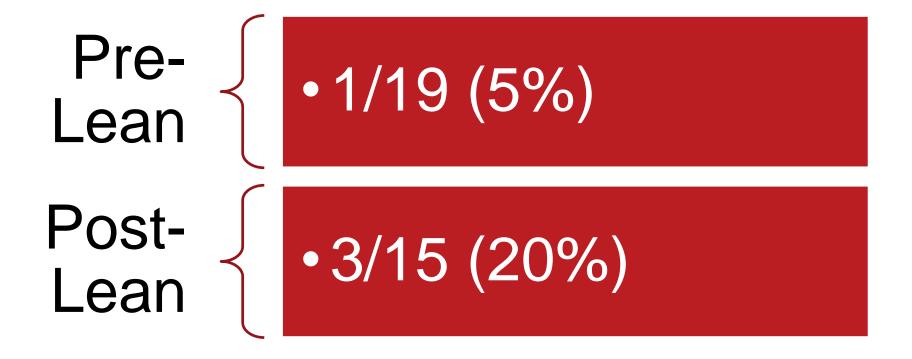


Without Lean: E&O 33% of COs

With Lean: E&O 36% of COs



Who is on Time?



Days of Schedule Delay Improvement



Target Costing



Sustainability as a Core Value LEED Gold Projects

20% Direct Contract with Architect

26% | Post-Lean

44% Target Value Design

Value as Reduced Maintenance Costs



US\$34.6 Million of Waste Eliminated



