# METRICS OF PUBLIC OWNER SUCCESS

in Lean Design, Construction, and Facilities Operations and Maintenance

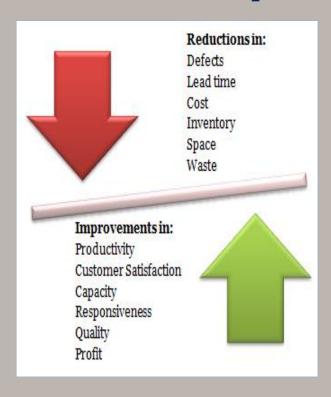
Presented to LCI NorCal COP May 14, 2014



# LEAN FUNDAMENTALS

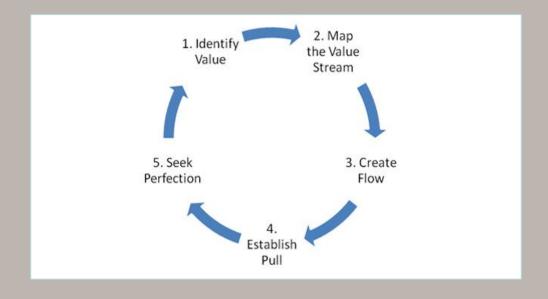
### Lean Philosophies

- Define customer value
- Identify and remove waste
- Innovate and perfect



### **Value**

- Value is defined by the owner
- Value is not cost



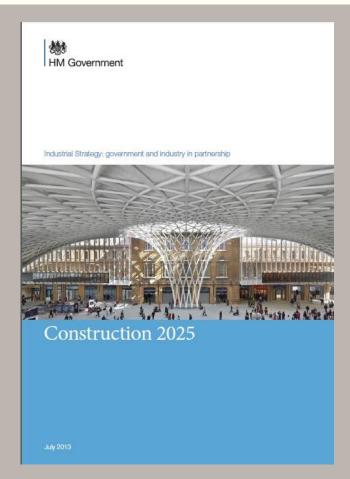
### The Eight Wastes as Defined by Toyota (and Liker)

- 1. Overproduction
- 2. Waiting
- 3. Unnecessary transport
- 4. Over-processing
- 5. Excess inventory
- 6. Unnecessary movement
- 7. Defects
- 8. Unused employee creativity





### **UK Construction 2025 Goals**



https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/210099/bis-13-955-construction-2025-industrial-strategy.pdf

### **UK Construction 2025 Goals**

### Lower costs

33%

reduction in the initial cost of construction and the whole life cost of built assets

# Lower

50%

reduction in greenhouse gas emissions in the built environment

## **Faster delivery**

50%

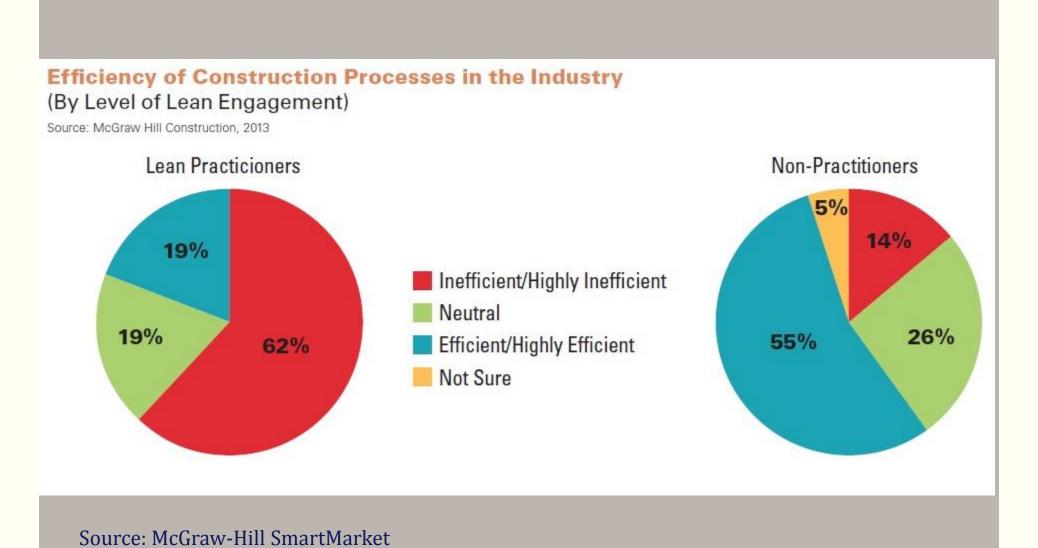
reduction in the overall time, from inception to completion, for newbuild and refurbished assets

# Improvement in exports

50%

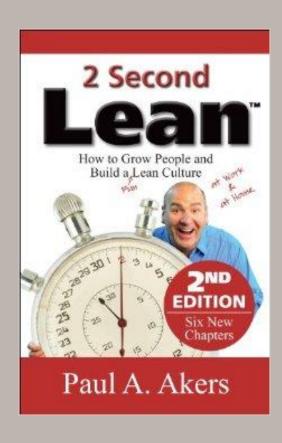
reduction in the trade gap between total exports and total imports for construction products and materials

# Perceptions of Efficiency in Our Industry



Report (2013)

### 2-Second Lean (A Guide)



"Fix What Bugs You" - Paul Akers

# SAN DIEGO CCD LEAN PRACTICES

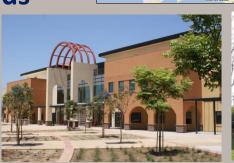
### San Diego Community College District (SDCCD)

### Overview

- The Second Largest Community College
   District in California Serving 130,000
   students
- Sixth Largest in Nation
- Three Colleges City, Mesa and Miramar
- Six Continuing Education Campuses
- District Square Footage 2,218,031
- \$1.555 B Locally Approved Capital Bonds









**Continuing Education** 

### San Diego Community College District

### Why Go Lean?

- Reduced operating budgets of \$46 million in past four years (-16%)
- Increased build environment footprint of 1.3 million square feet (+65%)
- Capital funding from locally approved and funded general obligation bonds
- Reduce waste, create greater value





### San Diego Community College District

### About the District (Current State)



### **Square Footage**

(As of September 2012)

Buildings = 2,560,187 gross square feet

Parking = 377,712 gross square feet

### **Current Acres of Landscape = 199.2**



### **Current Utilities Consumption**

Electric = \$4,119,936

Gas = \$334,632

Water = \$790,322

Total = \$5,244,890

### San Diego Community College District

### About the District (Future State)

### Projected Square Footage

- Additional Building GSF = 720,608
- Total Building GSF = 3,280,795
- Additional Parking GSF = 279,265
- Total Parking GSF = 1,372,622

Grand Total GSF = 5,653,290









### Total Cost of Ownership

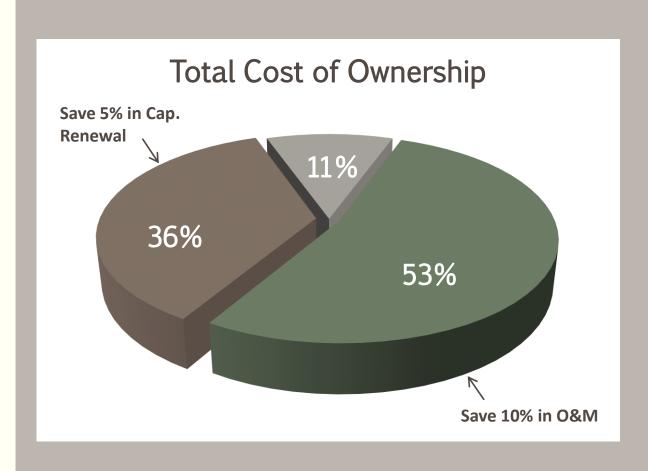


- 100,000 square foot classroom building
- Design and construction cost \$30 million
- Capital Renewal: 2% of current replacement value (APPA benchmark)
- O&M Budget \$5.69/square foot

Inflation: 3%

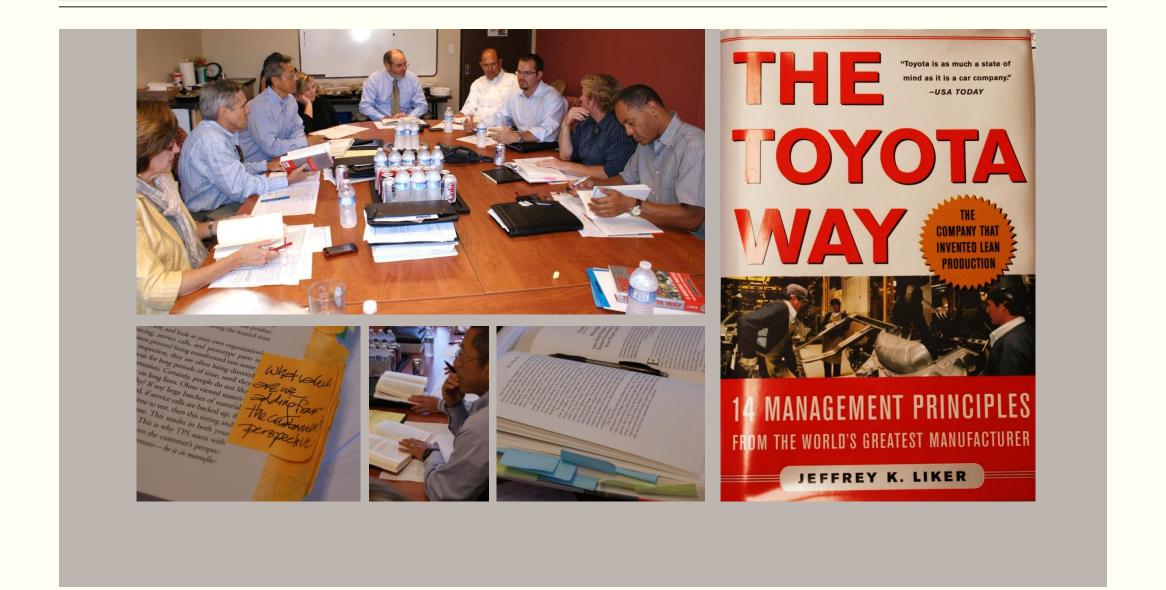


### Total Cost of Ownership

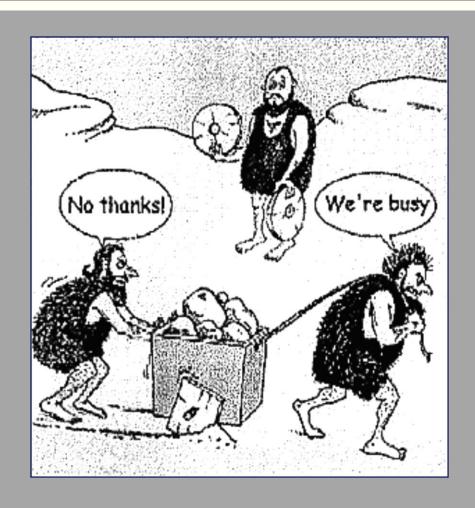


	Savi	ngs	
D&C:	\$30M	<u>Total</u>	<b>NPV</b>
Cap. R.:	\$101M	\$ 5M	\$1.1M
<u>0&amp;M:</u>	\$149M	\$15M	\$3.4M
Total:	\$280M	\$20M	\$4.4M

# Practicing the Toyota Way Business Principles



### Early (and continued) Attitudes Toward Lean



- We've tried that.
- We already do that.
- We don't need it.
- It won't work here.
- We don't build cars.
- We're different.
- The other guy needs it, not me.
- We're doing well, so why change?

Credit: Lean Construction Institute

### Design-Build Statute in California for CCS

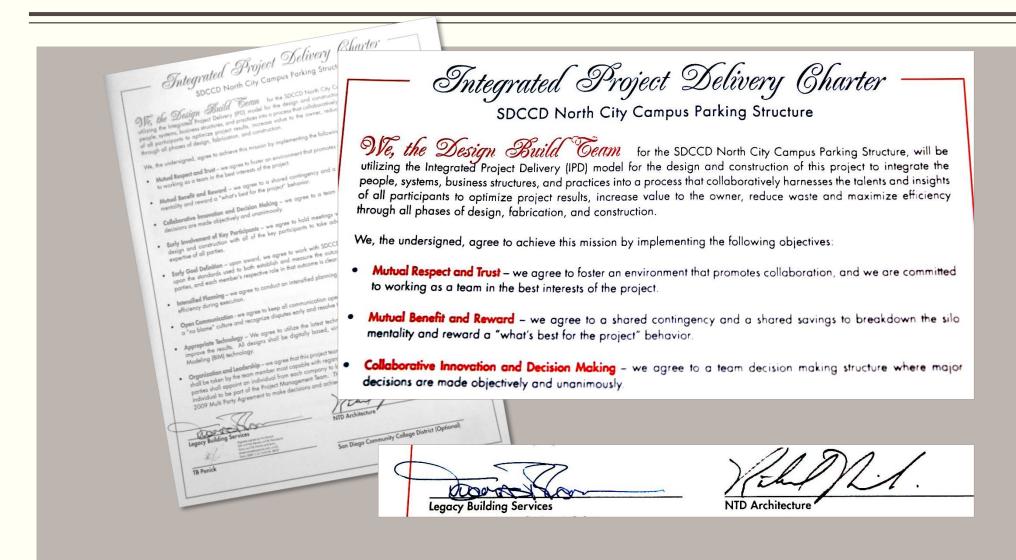
- •As of January 1, 2008, Community Colleges can use design build under SB614.
  - Must be at least \$2.5M in value
  - Requires project-specific Board resolution
- •Need to evaluate the project based on five minimum criteria.
  - Price (10%)
  - Technical Experience (10%)
  - Life cycle cost over 15 years (10%)
  - Skilled Labor Force (10%)
  - Safety Record (10%)



# Design-Build Scoring Criteria and Weight

	1	2	3	4	5	6	7		
	TECHNICAL EXPERTISE / 20%	DESIGN Excellence/ 202	LIFE CYCLE COST/ 102	SKILLED LABOR FORCE AVAILABILITY/ 102	PRICE/ 202	COMMITMENT TO DIVERSITY/ 102	SAFETY RECORD / 10%	TOTAL	RANK
Point Value	200	200	100	100	200	100	100	1000	
FIRM									
Balfour Beatty	193	190	90	100	200	77	100	950	1
McCarthy Construction	198	193	96	100	180	76	85	928	2
Hensel Phelps	188	188	85	100	180	82	95	918	3
TB Penick	183	178	95	100	180	74	95	904	4
PCL Construction	174	171	92	100	180	82	100	899	5
Davis Reed Construction	156	171	86	100	200	75	90	878	6
Swinerton	164	173	80	100	160	93	100	870	7
Rudolph and Sletten	166	174	78	100	190	76	85	869	8
Turner Construction	171	178	73	100	160	74	100	856	9
Harper	158	164	75	100	180	67	95	839	10
Tilden-Coil	171	148	68	100	180	69	100	836	11
CV Driver	174	175	91	100	180	0	100	820	12

### Integrated Project Delivery Charter



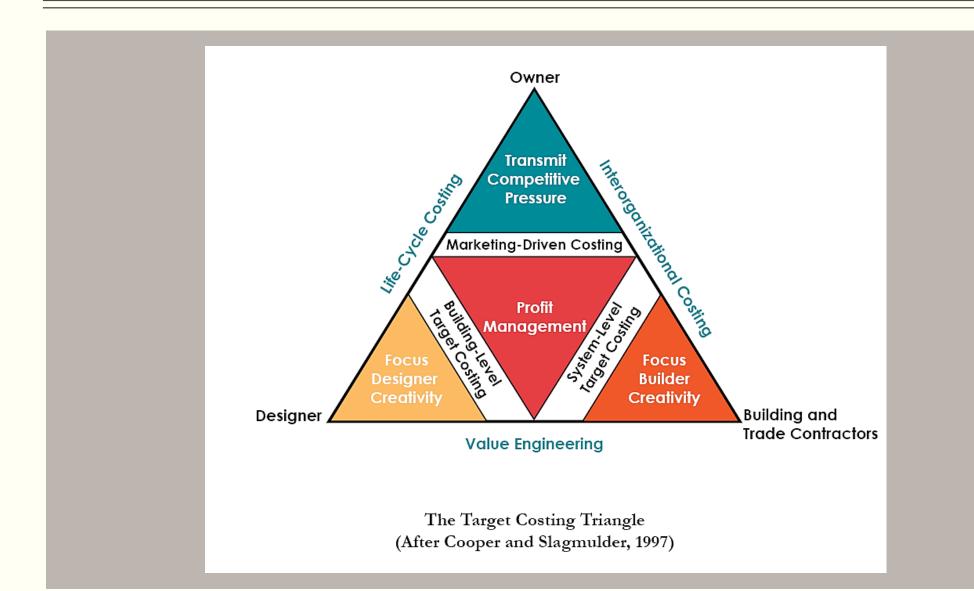
# Defining Values for SDCCD

- Enhance the student experience
- Flexibility in design to accommodate future changes in pedagogy
- Lower total cost of ownership
- Highly energy efficient buildings
- Reduce maintenance and operations costs
- Meet or exceed sustainability objectives

### Use of Lean Tools in Capital Project Delivery

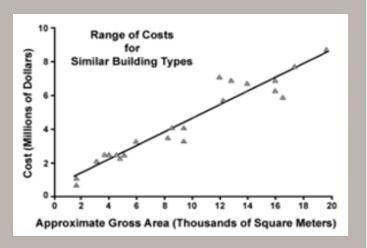
- 1. Target Costing
- 2. A3 Problem Solving and Reporting
- 3. Set-Based Design
- 4. Value Stream Mapping
- 5. Building Information Modeling (BIM)
- 6. The Last Planner™ System

### Target Costing



### Target Costing - Project Budget Development

- Space Programming
- Space Efficiency
- Targeted CostPer Sq. Ft.





	SPACE DESCRIPTION	<b>2024</b> ASF	Quantity	Extended 2024 ASF	Extended 2007 ASF	Variance	2007 Room Nos., Comment
	32-Seat Dry Lecture/Lab-Biology	1,600	x 1.0	1,600	836	764	supplements A202
	32-Seat Wet Lab-Biology/Botany	1,728	x 1.0	1,728	1,092	636	supplements A210
w	32-Seat Wet Lab-Biotech/Microbiology	1,728	x 3.0	5,184	2,048	3,136	supplement A204, A231
8	32-Seat Wet Lab-Physiology/Anatomy	1,728	x 3.0	5,184	1,834	3,350	supplement A226, A206
Scienc	32-Seat Lecture/Dry Lab-Life Science (computer)	1,600	x 1.0	1,600	1,053	547	supplements A207
Sc	Prep/Stg/Lab Tech Rm (1 per 2 wet labs; 7 wet labs total)	800	x 4.0	3,200	1,232	1,968	supplement A203, A205, A226A
Life	Storage	1,200	x 1.0	1,200	0	1,200	supplements A206A, A209, A211
	Marine Biology/Oceanography Lab	500	x 1.0	500	0	500	Aquarium
	Microbiology Culture/Autoclave Room	200	x 1.0	200	0	200	
	Biology/Anatomy Dissection Room	200	x 1.0	200	0	200	
				20,596	8,095	12,501	
	32-Seat Wet Lab-Chemistry	1,728	x 4.0	6,912	3,018	3,894	M201, M202, M203
us.	Chemistry Lab Instrument Room (1 per 2 labs)	250	x 2.0	500	180	320	M220
Se	Chem. Prep/Storage/Lab Tech Rm (1 per 2 labs)	800	x 2.0	1,600	1,337	263	M216, M217, M218
e	Hazardous Chemicals Storage Room	175	x 1.0	175	120	55	M219
al Sciences	32-Seat Lecture/Dry Lab-Physics, Physical Science, Geography, Geology	1,600	x 4.0	6,400	2,014	4,386	M204, M205
Sic	40-Seat Lecture/Dry Lab-Geography	2,000	x 1.0	2,000	0	2,000	
Physical	Physics/Physical Science/Astronomy Prep/Stg/Lab Tech Rm	1,600	x 1.0	1,600	1,059	541	M214, M215, M215A
	32-Seat Computer Lab-GIS, Physics, Chemistry	1,600	x 2.0	3,200	0	3,200	
	100-Seat Planetarium	2,500	x 1.0	2,500	0	2,500	
				24,887	7,728	14,659	

## A3 Problem Solving – Risk/Benefit Analysis

THEME

Mesa College Math & Sciences Building Risk-Benefit Analysis Early Bidding of Caissons / Site Utilities / Surveying Packages

### BACKGROUND:

- New Mesa Math & Sciences Building original construction completion date as published in Request for Proposal (RFP) was January 2013. The estimated DSA review / approval time was proposed to be seven (7) months with intake date of Jun 1, 2010 and stamp-out date of February 1, 2011.
- Construction completion date was revised based on significant DSA comments received December 17, 2010. DSA
  projected approval date moved to about March 1, 2011. Received Facilities Management approval for early
  Steel procurement package which was approved on March 10, 2011 Board and target to bid remainder of
  packages to be approved at April 14, 2011 Board with project Substantial Completion date of June 6, 2013.
- DSA resubmittal package delivered to DSA on February 22, 2011 and significant structural comments resulted in new projected DSA approval date of April 15, 2011. This presented another significant project delay and Facilities Management considering strategy of bidding out Caissons / Site Utilities package for July 7, 2011 Board approval. Remaining trades would bid to receive approval at August 25, 2011 Board. New substantial completion date August 9, 2013.

### CURRENT CONDITIONS:

- Current McCarthy schedule shows substantial completion date of August 9, 2013<sup>1</sup>. This is based on DSA stamp
  out on approximately May 20, 2011 and Caissons / Site Utilities / Surveying bid packages out to bid by May 17<sup>th</sup>
  ready for July 7<sup>th</sup> Board approval.
- DSA stamp out delayed to May 2 13, 2011 timeframe; pushes Caissons / Site Utilities / Surveying bid package approval to July 7, 2011 Board and substantial completion date to August 9, 2013. Result is occupancy could not occur before start of Fall Semester 2013.
- DSA comments for all disciplines received Tuesday, April 12, 2011 and architect/engineer/trades have been
  meeting with DSA this week and last. Stamp out is projected by 5/20/11. Bidding of Caissons / Site Utilities /
  Survey package as originally scheduled in SDCCD Bid Planning Schedule will not jeopardize integrity of bid as
  structural comments have been received and reviewed<sup>2,3</sup>.
- Mesa College rejects proposal to occupy during a semester and occupancy is targeted for December 2013. To
  reach this goal, substantial completion by August 9, 2013 is necessary to equip building by December, per FFE
  PM. Delay of Caisson package would push to August 25, 2011 Board and substantial completion date to
  September 30, 2013, compromising occupancy prior to start of Spring Semester 2014.
- Cost impacts to Mesa budget of \$2.14M have already been realized<sup>4</sup>. Occupancy delay to June 2014 would be additional \$2M.
- Group Delta informed SDCCD that caissons do not have to go into formational soils full depth and proposes redesign for substantial savings.

### ROOT CAUSE ANALYSIS:

- Schedule presented to McCarthy at RFP did not include sufficient DSA review / approval time.
- Project Structural Engineer made incorrect wind load classification assumption resulting in several extra weeks
  added to prepare DSA backcheck set issue could have been mitigated by conferring with DSA in advance.
- Late clarification from DSA required all structural moment calculations to be recalculated.
- · DSA intake was delayed one month.
- · Geotechnics input received in March and vetting with Gafcon/SDCCD would allow earlier implementation.

To: Richard Burkhart From: Diane Malone Date: May 11, 2011

### TARGET CONDITION:

Occupy Math & Sciences Building in December 2013 to avoid additional \$2.17M in project escalation costs<sup>4</sup>.

### IMPLEMENTATION PLAN:

- Assumptions are 1) DSA approval by June 9, 2011, at the latest; 2) DSA stamped set could be issued with final
  addendum; 3) Caissons/Site Utilities/Survey trades bid early and all remaining trades bid after DSA stamp-out<sup>5</sup>.
  - <u>Caisson/Utilities/Survey Bid Schedule</u>:

  - Bids Opened June 16
     Board Agenda Due June 17
     Board Date July 7
- Remaining Trades Bid Schedule:

   Advertise July
  - Advertise July 5, 12
     Bid Walk July 13
     Last RFI/Question July 20
     Final Addendum July 27
     Bids Opened August 3
  - Bids Opened August 3
     Board Agenda Due August 5
     Board Date August 25
- Substantial Completion August 9, 2013

Note: If advertisement occurs after 5/17/11 and DSA stamp-out after June 9, 2011, project approval would slip to August 25 Board, substantial completion date to September 30, 2013, jeopardizing December 2013 occupancy.

Caisson package would be bid as a lump sum based on unit pricing, allowing re-design of caisson depths prior to
McCarthy projected NTP date on 7/8/11 with updated formational soils information. Unit pricing strategy would
provide a solid apples-to-apples bid based on current design, and allow either added or deducted lengths per
the actual field measured conditions. The bid form would be structured as follows:

The Unit Price spec section will refer to the unit price entries on the bid form, and stipulate that the numbers
entered by bidder shall be used to determine both deductive and additive values to the contract, based on
actual caisson lengths required by field conditions, verified by the structural and/or geotechnical engineer. The
Unit Price spec will also note the points from which measurements shall be taken.

### FOLLOW UP:

- Facilities Management review/approval. Review bid dates and bid form with SDCCD Contracts Specialist.
- Review allowance with District Construction Manager and Vice Chancellor<sup>6</sup>.

### Footnotes

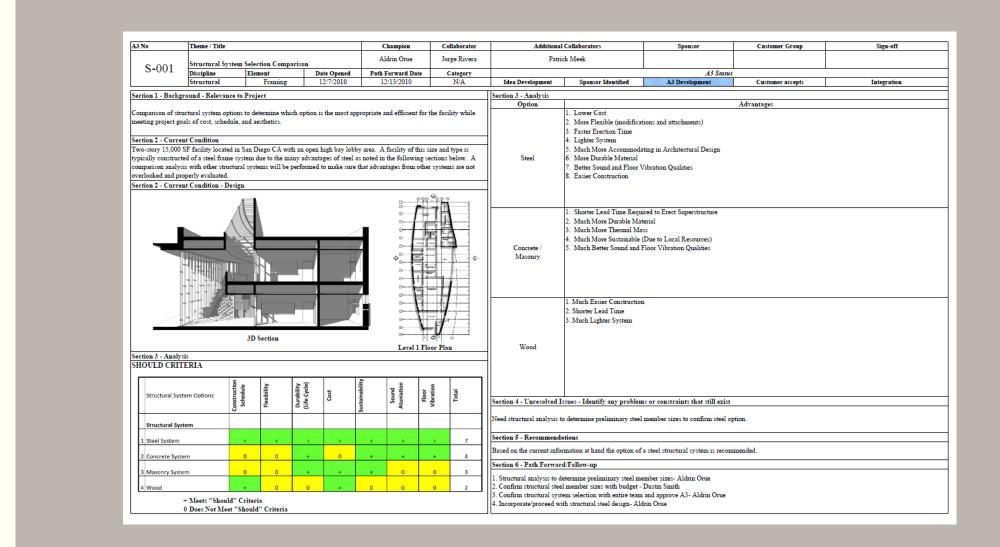
- McCarthy Bidding of Piers & Utilities White Paper, 4/19/11, including updated 5/11 McCarthy schedule
- A | DWRB DSA back-check update emails dated 4/19/11, 5/4/11 & 5/10/11
- 3. DSA Scanning policy

- 4. Cumming cost escalation estimate
- 5. SDCCD 5/5/11 Bid Planning Schedule CY2011
- McCarthy suggested allowances (see WC 003, 014, 029 for early pkg.)

# A3 Problem Solving – HVAC Design

A3 No								Chan	npion	Col	laborator	Additional	l Collaborators	Sponsor	Customer Group	Sign-off	
M-001	Package	e DX A	C Units a	nd GSHI							Harrisberger	Jim	ı Horan				
171-001										C	ategory	71 5 1	0 71 00	A3 Status		T	
								12/13	/2010		N/A	Idea Development	Sponsor Identified	A3 Development	Customer Accepts	Integration	
	M-001    HVAC System Comparison: Chilled Water AHU, Package DX AC Units and GSHP's   David Dopudja   Dbriepline   Element   Date Opened   Path Forward Date   Mechanical   HVAC Systems   12/7/2010   12/13/2010						Section 3 - Analysis	· · ·									
												Option	Much longer equipment		Advantages		
LEED Silver. A fa distribution piping on package direct e - For the CHW sys distribution piping. - Heating for the p	acility of the and 4-pipe expansion of stem, heati oackage DX	nis size i e (CHW) (DX) roo ing hot v	s typically /HW) air oftop air o water (HW	y served b handling conditioni	y a chille units. Thi ng units a lied by bo furnaces	d water (C is analysis nd ground ilers and p within the	CHW) sys will com I source I numps in e rooftop	tem with pare the ( neat pump the centra package u	central pla CHW syste s (GSHP). Il plant via mits.	em to sy	erground stems based round	Chilled Water (Base Option)	Much more energy eff     Better temperature cor     Much better zoning op	icient and existing CUP atrol and ability to use 100% OSA ations (ability for CO2 zoning) bance (chiller and condenser nois		ive areas or communities)	
system of plastic pi through the pipes. condenser/evaporat	ipe buried This close tor heat ex at Conditi	in the gr d loop s changer	round (gro ystem tra s in each	ound coup nsitions to GSHP un	oled) to all o metal pij it.	low heat to pe within	ransfer be	etween the ing(s) whe	e earth and ere it is con	l fluid fl nnected	owing to the	Package/Split DX AC Units (Alternate 1)	More available     Much less UG distribu	tion piping required (none)			
rate, a 2% escalation Section 3 - Analys	on rate and						F\$0.09 / I					Ground Source Heat Pumps (Alternate 2)	More efficient (water s     More innovative (LEE)	(no gas required for heating) source vs. air source)	ı CHW		
Mechanical System	n Options	Schedule	First Cost	Life Cycle Cost	Efficency	Sustainability	Creativity/Innovation	Flexibility	Community	Maintenace	Total			roblems or constraints that still		antages.	
HVAC System												Section 5 - Recomme	endations				
1 Split System			+	0	0	0	0		0	0	3	Based on the current i	nformation at hand the opt	tion of chilled and hot water air h	andlers served by centra	al plant is recommended.	
2 Package System		+	+	0	0	0	0	+	0	0	3	Section 6 - Path For	ward/Follow-up				
3 HHW &CHW/ AHU,	FCU	0	0	+	+	+	+	0	+	+	6		UP capacities- Owner				
4 Ground Source Hea	at Pump	0	0	+	+	+	+	0	0	+	5		UP capacities - Don Harri				
5 Water Source Heat	Pump	0	0	0	+		0	0	0	0	2	4. Confirm CHW (or	final HVAC choice) meets		ger		
					1							J. Proceed with /impl	eemeni Criw (or mial HV/	AC choice) - Don Harrisberger			

# A3 Problem Solving – Structural System Design



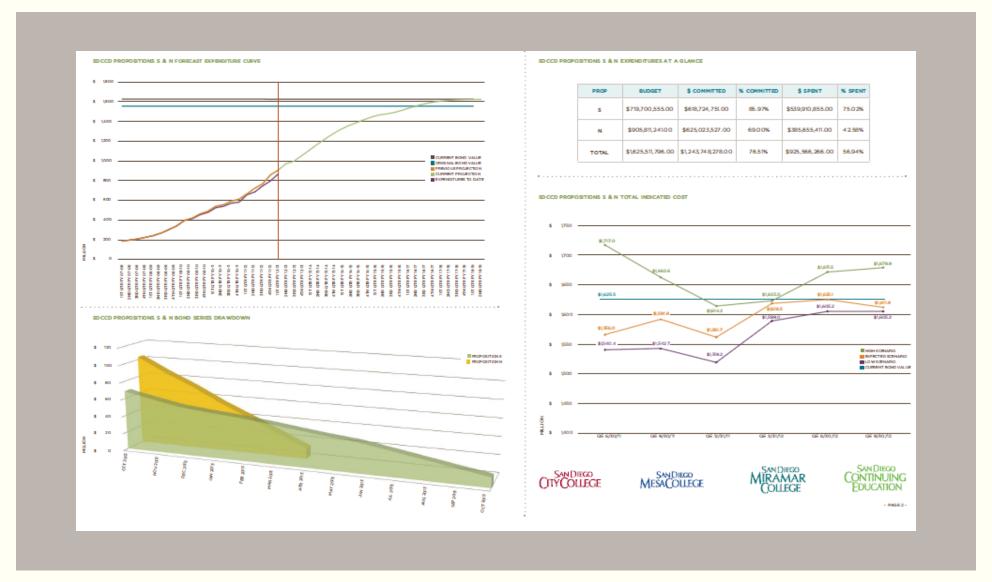
"Rainbow" Report

#	Prop.	Campus	Project Description	Contract Manager Project Budget as of 2011_08_12	Contract Manager Commitments to 2011_09_02	Soft Cost	Hard Cost	FFE AV/IT	п	Expenditures as of 2011_06_30	DSA Submit	DSA Approved	Board Approval	Construction Complete	Change Order Rate	Status
1	S	CE	ECC - Land Acquisition & Relocation Skillis Center (Land \$7.4M)	\$ 31,650,000	\$ 31,681,400		\$ 10,782,697	\$ 1,560,878			Jan-06	Oct-06	May-07	Aug-09	8.0	100%
2	S	CE	West City Campus	\$ 17,409,369	\$ 17,409,369	\$ 2,484,567	\$ 13,482,064		\$ 369,546	\$ 17,409,495	Oct-05	Nov-06	Jul-07	May-09	10.0	100%
						04.540.045			The state of the s							
	irama	+	eteria/Bookstore & Student/Campus Center			34,519,245		1,515,776	The state of the s							
Mi	irama		ation Maintenance Technology Center			10,251,857		8,475,465								
Mi	irama	Par	king Structure #1 & Police/Emergency Center	\$	17,848,765	\$ 1	6,608,677									
	City		astructure - Central Plant /Sewer & Storm Dra jects	in/ Data & IT	\$	19,441,050	\$ 1	7,017,141							/	
١	Mesa	Infr	astructure - Fire Lane/Central Plant/IT/Stadiun	n Restrooms	\$	8,127,797	\$	9,637,103							Ш	
Mi	irama	Infra	astructure Phase II		\$	41,564,305	\$ 1	7,108,101								
D	istrict	Pro	position N Program Management		\$	41,992,026	\$ 1	7,874,745								
	CE	Fire	e Science / EMT Training Facility		\$	13,000,000	\$	1,774,354								
	City	Scie	ence Building		\$	54,014,278	\$ 1	4,369,196								
				Proje Con: Desi Ong	gend: ect Complete struction Phasi gn/Bid Phasi oing re Projects	ise		100								

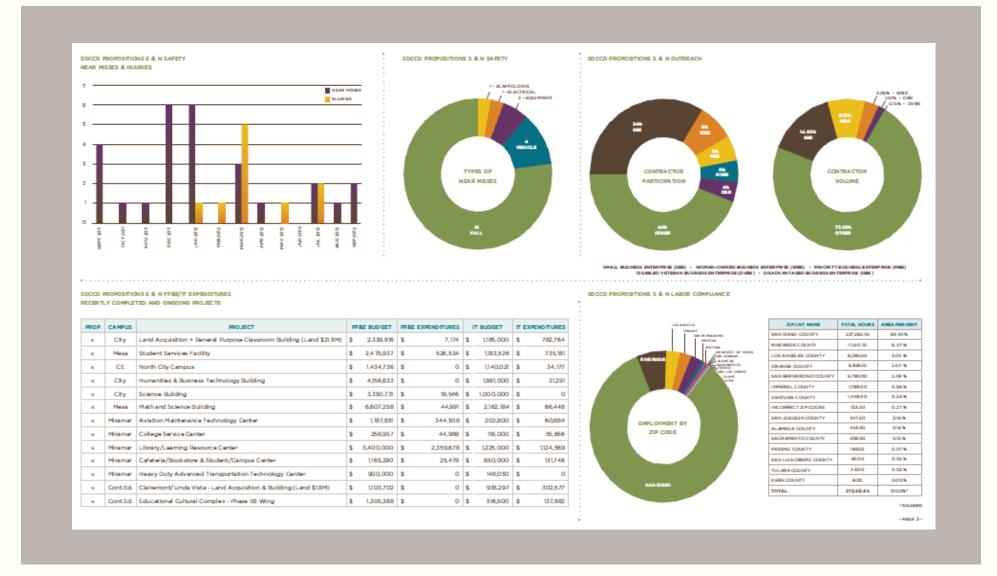
# San Diego Community College District Monthly Program A3 Report



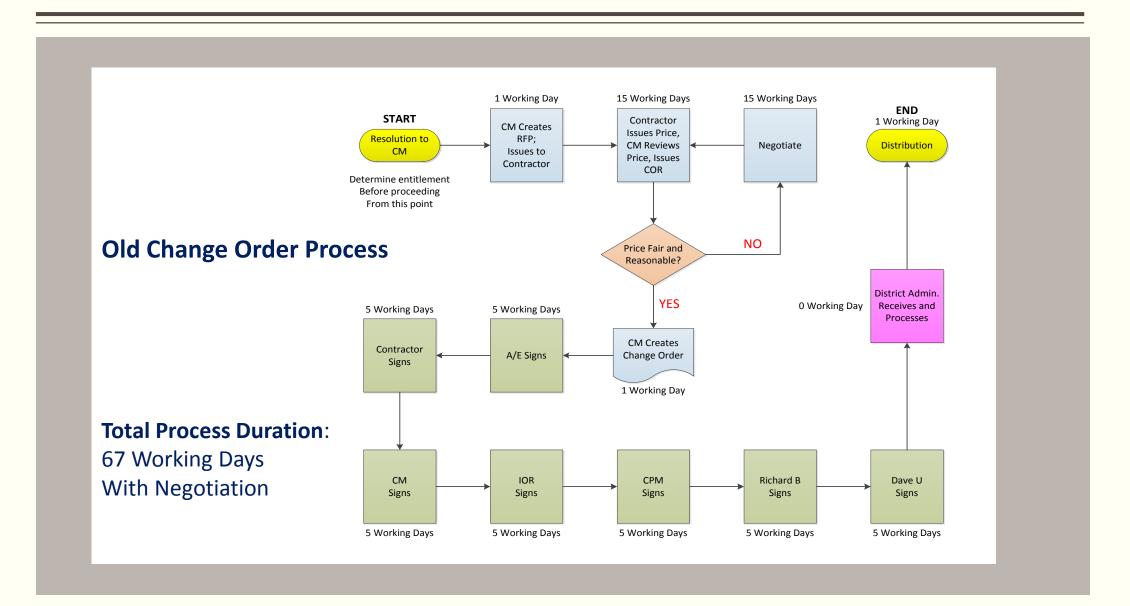
# San Diego Community College District Monthly Program A3 Report



# San Diego Community College District Monthly Program A3 Report



### Value Stream Mapping – Change Order Process



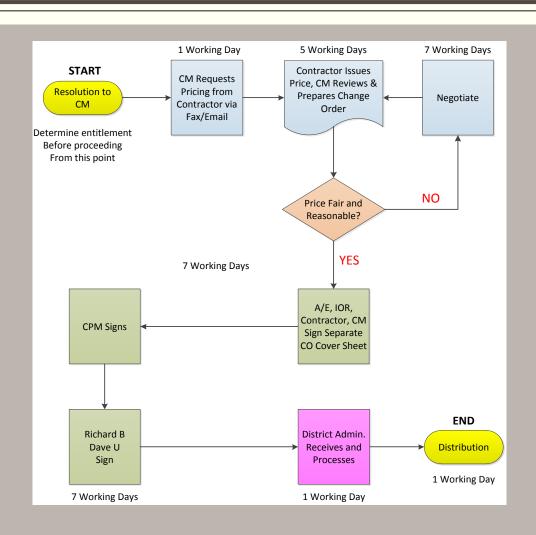
### Value Stream Mapping – Change Order Process

**New Change Order Process** 

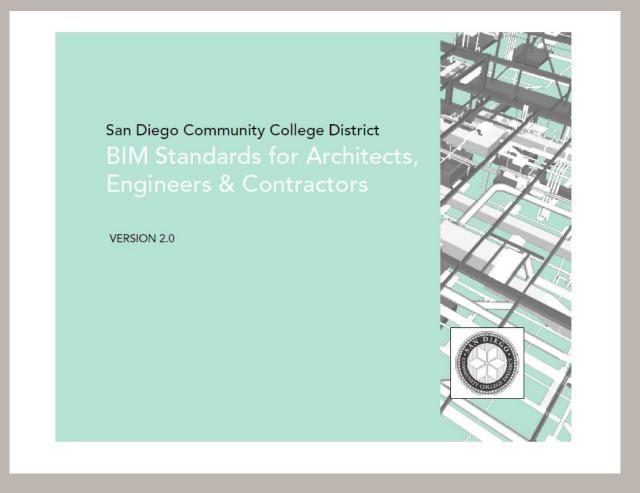
**Effective January 2011** 

**Total Process Duration:** 

28 Working Days With Negotiation



### **BIM Standards**



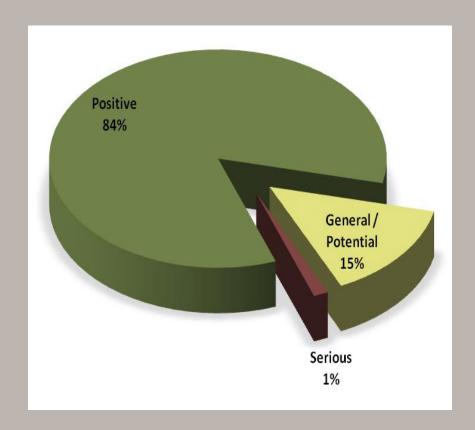
http://public.sdccdprops-n.com/Design/SDCCD%20-%20Building%20Design%20Standards/SDCCD%20BIM%20Standards%20Version%202.pdf

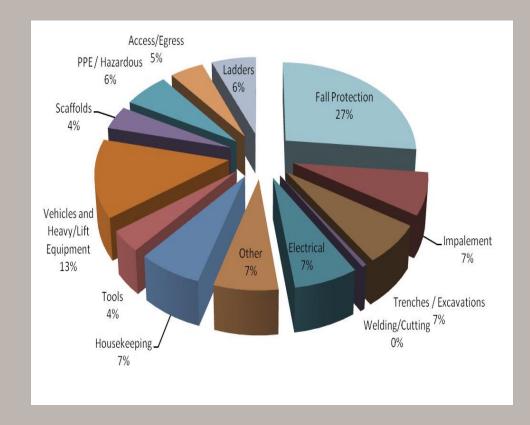
### Safety – Root Cause Analysis of Repeated Incidents

### City College Campus Safety Report – February 2012

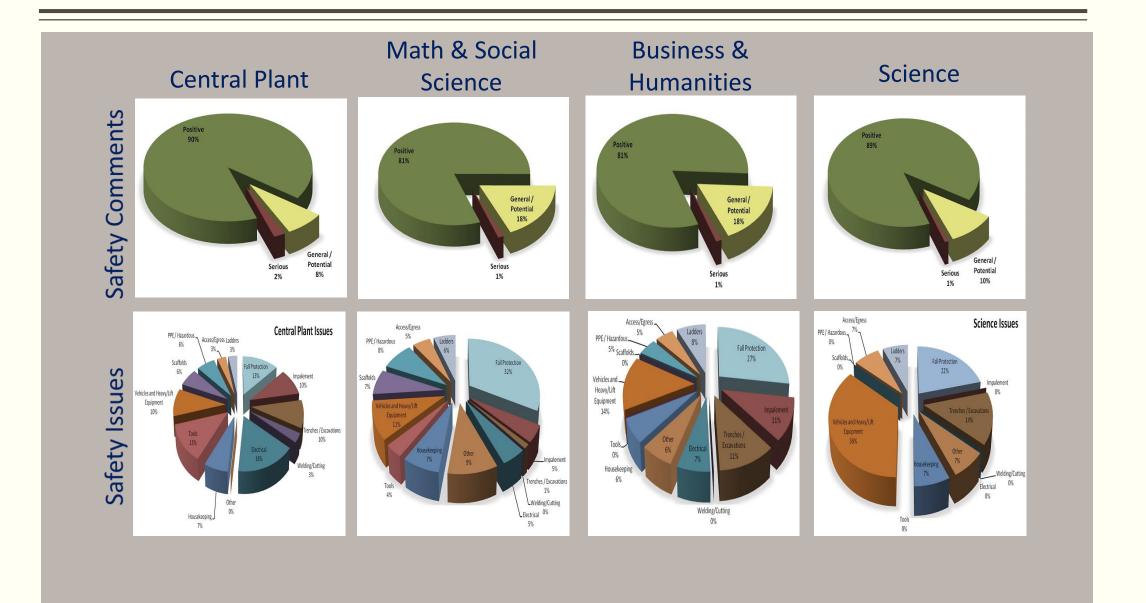
**Overall Safety Comments** 

Overall Safety Issues





### **Safety – Root Cause Analysis of Repeated Incidents**



### Safety - Root Cause Analysis of Repeated Incidents

- Required fall protection refresher training
- Enhanced training for spotters
- Enhanced focus on safety culture











# Genchi Genbutsu











#### Hourensou

CONSTRUCTION STATUS:				~
Award Amount:	\$49,838,376		Contract Number:	2520
Approved COs:	\$76,465	0.15%	Contract Start Date:	November 12, 201
Revised Contract Amount:	\$49,914,841		% Complete:	45
Invoiced To Date:	\$19,432,050	38.93%	Contract Duration:	627 days
Balance:	\$30,482,791		Original Completion:	July 31, 2012
			Estimated Completion:	August 21, 2012
CORs by Contractor:		0.00%		



Parking garage concrete pour

Summary: Crews are working to install concrete walls and columns on level five of the west formwork below level five is being removed, and reshoring is being placed subsequently. Ex of the classroom building on the third level. Installation of perimeter guardrail protection is al tier 2, west side, of the parking structure on Wednesday, and preparations are being made to st Saturday. Framing subcontractor has mobilized and has begun laying out metal stud walls. Pl interceptor along 16th street, and our utility subcontractor is back onsite tying into that system. have concrete pitchers filling in tie holes from the formwork.



#### SAN DIEGO COMMUNITY COLLEGE DISTRICT

Proposition S Project

#### FACILITIES MANAGEMENT WEEKLY REPORT Guy Meades/Tom Fine

CM/CPM: A-E/Contractor: RNT Architects/Sundt Construction

roject Description: The Math & Social Sciences building will consist of approximately 84,000 square feet of new building construction or the addition of new general purpose classrooms, a Family Health Center, Corporate Education Center, Math, Chicano Studies, Black tudies, History and Political Science, Behavioral Sciences, and Military Education programs. In addition, the project will consist of an diditional parking structure that will provide approximately 400 new parking spaces.

ditional parking structure una verification of the CONSTRUCTION STATUS:  Award Amount: Approved COs:	\$49,838,376 \$76,465	0.15%	Contract Number: 2520 Contract Start Date: November 12, 2010 % Complete: 45
Revised Contract Amount: Invoiced To Date: Balance:	\$49,914,841 \$19,432,050 \$30,482,791	38.93%	Contract Duration: 627 days Original Completion: July 31, 2012 Estimated Completion: August 21, 2012
		0.00%	

CORs by Contractor.







Summary. Crews are working to install concrete walls and columns on level five of the west side of the classroom building. The deck Summary. Crews are working to install concrete walls and columns on level five of the west side of the classroom building. The deck of the classroom building of the deck of the classroom building of the west side of the classroom building on the third level. Installation of perimeter guardrail protection is also ongoing at the third level. We poured it et., we set side, of the parking structure on Wednesday, and preparations are being made to stress the post tensioning cables this saturday. Framing subcontractor are mobilized and has begund and the summary of the parking structure on Wednesday, and preparations are being made to stress the post tensioning cables this saturday. Framing subcontractor is mobilized and has begund a building walls. Plumbers have metalled the great anterceptor along 16th street, and our utility subcontractor is back onsite tying into that system. Throughout the classroom building, we have concrete pitchers filling in the holes from the formwork.

lave concrete picturers immig in the moles mon use normwork.

[ob Look shead: Next week, level 5, west side will continue with walls and columns installation. On the east side of the classroom.

In the contract of the most dead showing with the properties with the properties of the most dead showing. In the lob Look-ahead: Next week, level 5, west side will continue with walls and columns installation. On the east side of the classroom in building, level four, walls and columns will be ongoing, with preparations being made for installation of the roof deck shoring. In the parking garage, we will be removing formwork from the previously poured deck and moving it over for the tier 3, east side deck. Electricians and plumbers will continue with hanger installation, and sleeve installation in conjunction with the reinforcement steel parabilism. I would of walls will be conscious at larvel ?

nstallation. Layout of walls will be ongoing at level 2.

Change Orders: Last change order received was Change Order #15

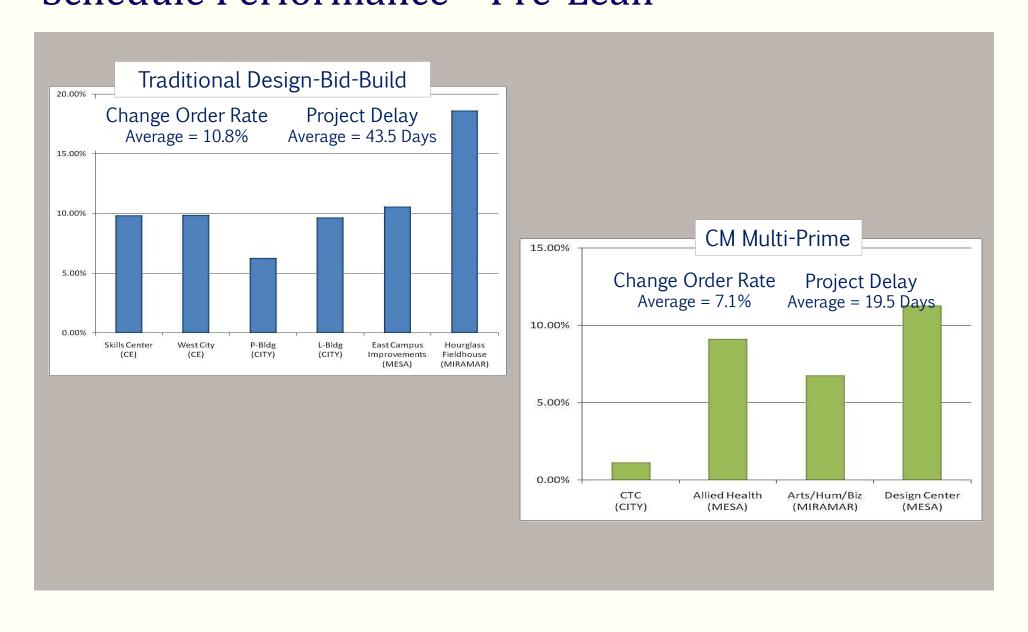
All pending change orders have been responded to by the District at this time. The question regarding markup calculation has been inswered. We will provide an additional spreadsheet of calculations to supplement Exhibit B. inswered. We will provide an additional spreadsheet of calculations to supplement exhibits as Schedule: The current contract completion date is 7/31/2012. We are approximately one week behind schedule on the classroom Schedule: The current contract completion date is 7/31/2012. We are approximately one week behind schedule on the classroom. Schedule: The current contract completion date is 7/31/2012. We are approximately one week behind schedule on the classroom and three weeks behind on the parking structure. Sundt will continue to work selected overtime to make up as much time as

# Is Critical Path Method Scheduling Obsolete?





# San Diego Community College District Schedule Performance – Pre-Lean



#### Schedule Performance

- SDCCD Experience:
   34 Major Projects with CPM Scheduling
   4 (12%) finished on time
- UC System Experience in past 10 years: More than 30% of projects delayed by more than 90 days
- Research by Glenn Ballard and Greg Howell indicated only 54% of planned weekly activities get completed on average.
- LastPlanner<sup>TM</sup> pull system a better way (typically 80-90% percent promises kept)

# Last Planner® System

#### Who are the Last Planners?

The foremen and superintendents

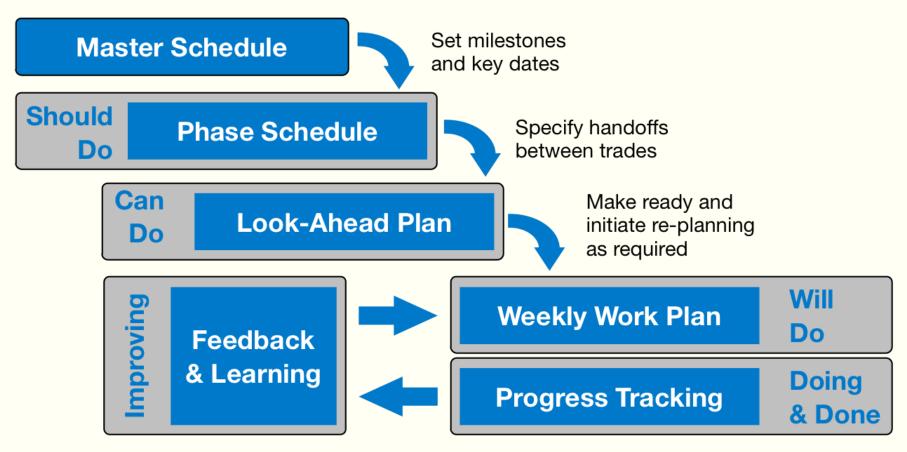
#### **5 Major Elements of System**

- 1. Master Scheduling setting milestones
- 2. Phase (Pull) Planning specifying handoffs
- 3. Make Work Ready Planning 6 week look-ahead
- 4. Weekly Work Planning
- **5. Learning** Measure Percent Promises Complete, conduct root cause analysis and act on reasons for failure to keep promises

# Last Planner® System Principles

- 1. All plans are forecasts and all forecasts are wrong. The longer the forecast the more wrong it is. The more detailed the forecast, the more wrong it is.
- 2. Plan in greater detail as you get closer to doing the work.
- 3. Produce plans collaboratively with those who will do the work.
- 4. Reveal and remove constraints on planned tasks as a team.
- 5. Make reliable promises.
- 6. Learn from breakdowns.

#### **Last Planner System**



Measure progress and remedy issues

Source: Adrian Smith (2011)

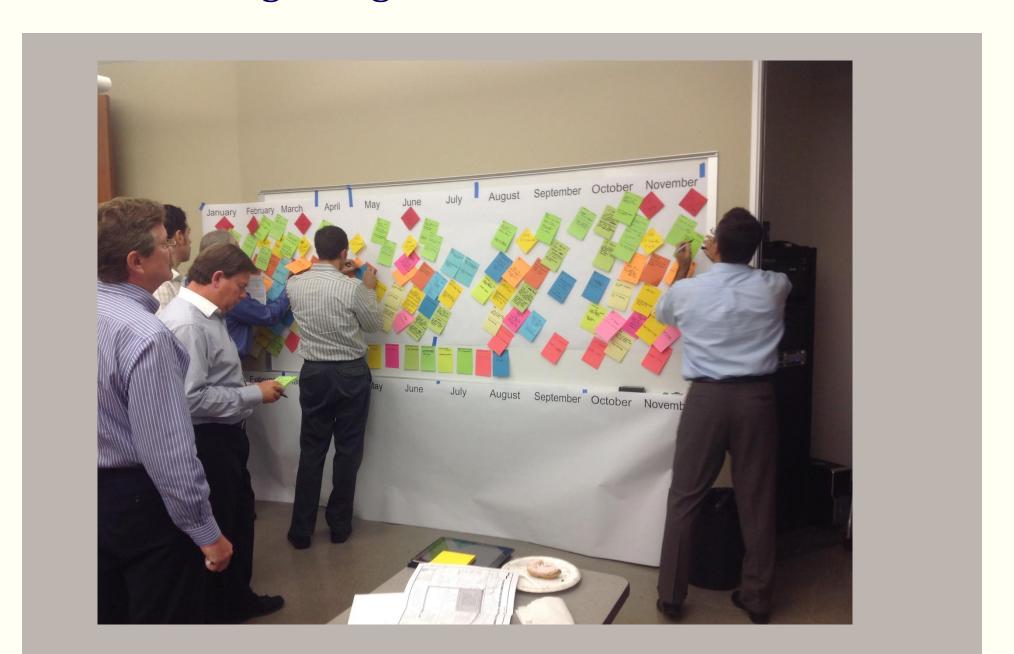
### Pull Planning – 6 Week Lookahead

# How is the lookahead within Last Planner® different from traditional lookahead schedules?

- Traditional lookahead schedules are used to provide advance notice of activity starts in the service of sticking to a usually quite detailed master schedule.
- Traditional lookahead schedules do not:
  - Shape work flow sequence and rate
  - Match work flow and capacity
  - Maintain a backlog of ready work
  - Develop detailed plans for how work is to be done

Source: LCI (2009)

# Pull Planning Design Phase



# San Diego Community College District Pull Planning Workshop



# A PROJECT CASE STUDY WITH LAST PLANNER®



## Project Background

- \$78M Construction Budget (and growing)
- Being delivered via Construction Manager
   Multiple Prime (20+ trade contractors)
- Original Schedule Construction Duration –
   24 months
- Current status In Punch List;
   approximately 16 months late
- Pre-cast and Cast-in-Place Elements

### 9/14/11

- Pull planning coach's first session
- CM had used "pull planning" at beginning of project
  - A P6 consultant led the sessions
  - Wrote activities on stickies
  - No predecessor or constraints
  - Not used after the initial 2 sessions
- Created a P6 schedule and handed it out.
- Now very far behind.

#### 12/8/11

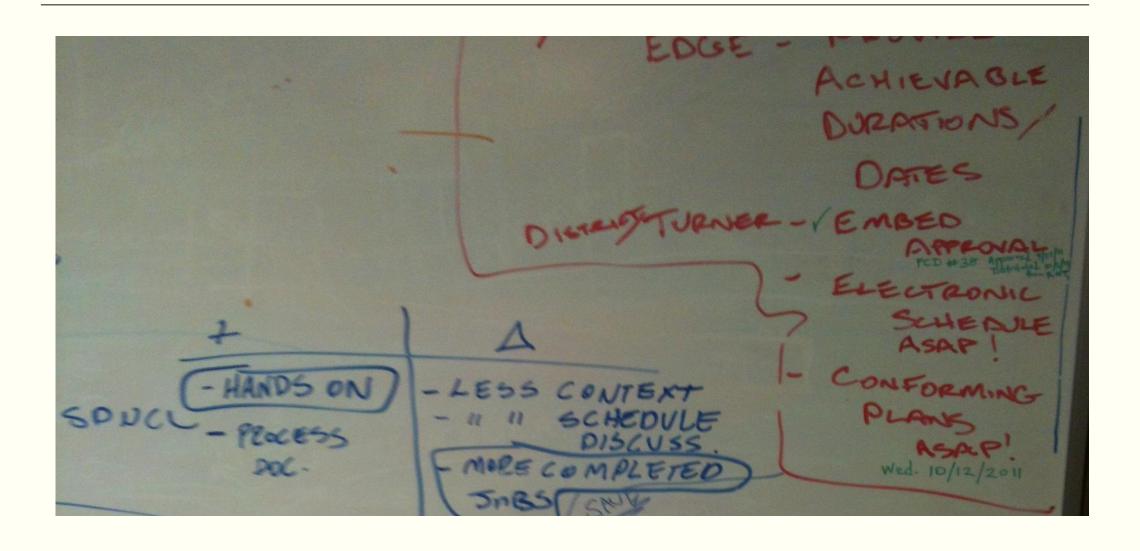
- PPC of 79%. However a pour had been missed.
- VARIANCE reason was Concrete Prime asked a Hot RFI a couple of days before pour 2B and even though there was a same day response by the designer the changes needed in the forms delayed the pour (which will now ripple through the WWP).
- Concrete Prime says the reason they sent the RFI late was they didn't notice the need for clarification.
- The mitigation measure per Concrete Prime is that they will more carefully think through the plans earlier and try to catch these things sooner using the 6 week look-ahead feature of the WWP.
- This lesson was discussed for all to learn.

# Weekly Work Planning



- Lessons reinforced/clarified:
- Commitments can be re-negotiated but with whole group's awareness/agreement and must be reflected in the tags on the board (in front of the whole group) or it's a miss.
- PPC sweet spot is 75-90%. Above 90% the group is not challenging itself enough and you need to see where you can get more efficient and pull out time. You've established a reliable flow.
- We're at 89% today.

#### Lots of Misses and Lack of Coordination



# **Cramped Space**

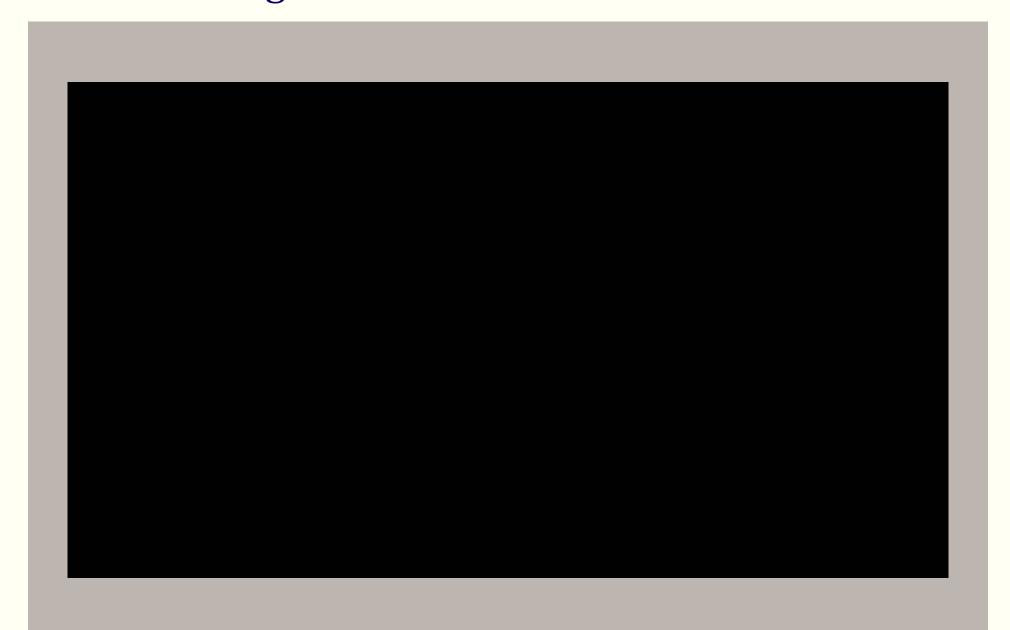


- Concrete Prime Contractor terminated for default for failure to perform by SDCCD Board
- Surety bond called
- Former Subcontractor engaged as new Prime Contractor

# Early WWP



# San Diego Community College District Pull Planning in Action



#### November 2012

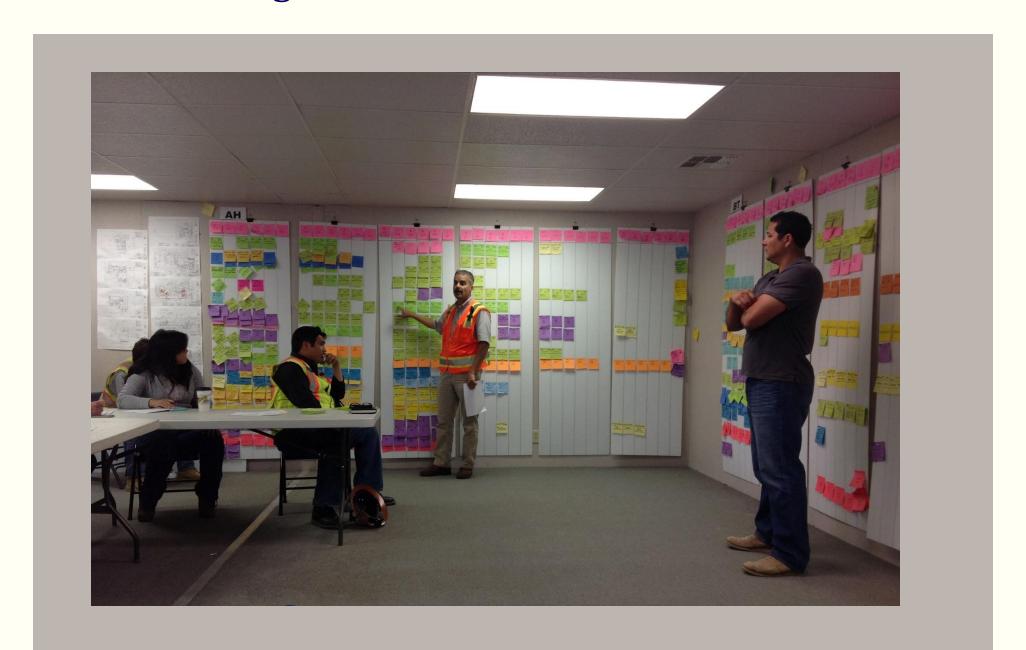
- CM contract expires
  - not renewed by District
- New CM selected 11/1/12
  - 11/6/12 new CM starts mobilizing
  - 11/19/12 Completely mobilized
  - 11/16/12 prior CM starts demobilizing
  - Final demob 11/30/12
- Existing P6 schedule predicts 11/30/13 completion

### January 2013

- After weeks of analysis new CM's Supt declares the P6 projected 11/30/13 completion is not possible
  - Abandons P6 entirely logic too flawed
- Coaching Supt and PE on how to facilitate the WWP sessions
- Supt's analysis moved to Excel
  - P6 and WWP info merged for comparison
  - Striving to get his head around the details

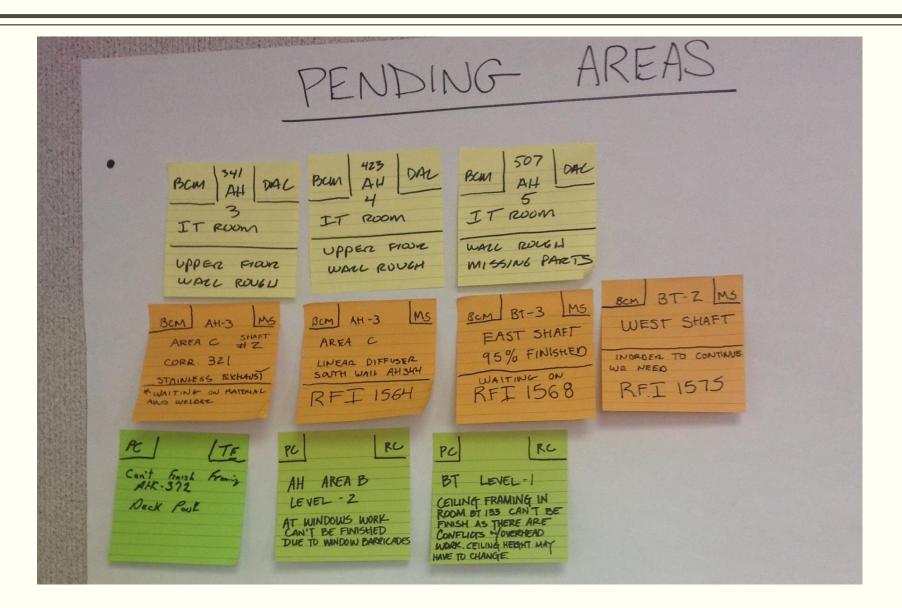


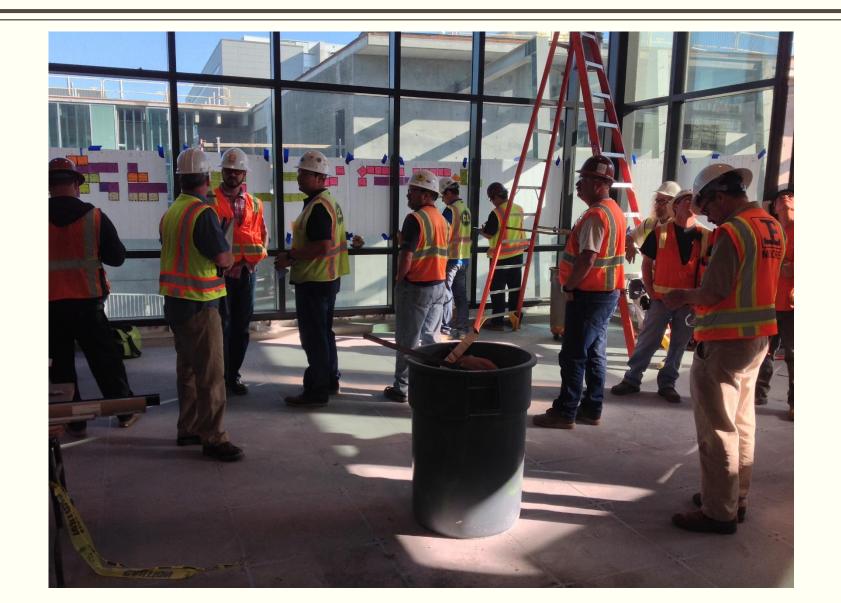
# Pull Planning – 6 Week Look-Ahead



- Coaching emergency
  - 6:30 am call for 8:00 meeting
- District again concerned team won't meet 12/31/13 target date
- Last Planners: What's Working? Not Working?
  - Missing tags (85% of tags not using predecessors/constraints)
  - Milestones not on WWP so not goal-directed
  - Getting stuck on sequences and too many loose ends

#### Moved WWP to each Floor





#### **Current Status**

- Original Contract Completion Date: February 2013
- Structural Substantial Completion: September 2013
- Substantial Completion of Buildings: April 2014
- Projected Substantial Completion of Site Work:
   June 2014 (16 months late)

### Team Comments on Benefits of Pull Planning

- "Pull planning exposed the weakness of the early prime concrete contractor."
- Pull planning is here to stay.
- Had to figure out constraint tags.
  - We could count on each other to put a final decision to bed.
  - The people to make these decisions were sitting in the room.
- Accountability to go to the meetings.
- "This makes so much more sense."
- Visually, it's easier to understand.
- Takes more time, but we got more efficient.
- The approach of "Just finish an area on the board" was a good idea.
- This process helped build trust.

#### Team "Delta" Comments

- "There was a lack of coordination with the primes.
- They hadn't done pull planning before.
- There was no thorough follow-up to prevent schedule slippage.
- No consequence when primes missed promised dates.
- No accountability ceated a lax attitude toward pull planning process.
- Early CM should have asked: "How can we pick dates up?" Not just let dates slide.
- Early CM did not consistently require identification of predecessors and constraints.



#### Selected Metrics

Metric	Definition of Metric	Lean Principle(s) Evaluated
Total Project Change Order Rates	% of change order costs of total project construction costs	Waste reduction
Change Orders caused by errors and omissions (as % of project construction costs)	% of change order costs due to errors and omissions of total project construction costs	Waste reduction, collaboration
Project Schedule Performance	Number and % of projects meeting the original contract completion date	Waste reduction, flow, enhanced communication and collaboration

#### Selected Metrics

Metric	Definition of Metric	Lean Principle(s) Evaluated
Project Target Value Design	Number and % of projects meeting the published target budget	Value generation, waste reduction
Sustainability Value Generation	Number and % of projects that exceeded LEED Silver certification	Owner-defined value generation
Annual Maintenance Costs	Annual total maintenance costs divided by the square footage in the portfolio	Waste reduction, process improvement; value generation

#### Methodology

- Review of nearly 8000 change orders for 2008 January 31, 2014
- Evaluated 35 completed projects (20 without BIM and lean; 15 with BIM and lean)
- Construction value of these projects: \$584,731,760
- 11 projects using target costing; 6 have reached GMP

### Change Order Rates with/without BIM and Lean

	of Projects	CO	Omissions CO Rate	Ratio of Errors & Omissions Rate/Total CO Rate
Without BIM or Lean	20	7.73	2.99	0.33
With BIM and Lean	15	4.43	1.88	0.36

#### Change Order Rates – New Construction vs. Renovation

	Number of Projects (n)	Total CO Rate	Errors & Omissions CO Rate	Ratio of Errors & Omissions Rate /Total CO Rate
New Construction				
Without BIM or Lean	13	7.54%	3.04%	0.305
With BIM and Lean	13	4.38%	1.90%	0.355
Renovation				
Without BIM and Lean	7	8.00%	2.90%	0.367
With BIM and Lean	2	4.80%	1.79%	0.388

## San Diego CCD Change Order Metrics Summary

#### **Change Orders**

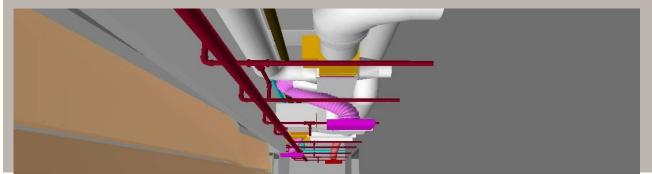
Errors & Omissions Total

Lean & BIM: 1.88% 4.43%

No Lean or BIM 2.99% 7.73%

(All Contract Types)

Average \$avings per Project: \$900k





©2014 Umstot Project & Facilities Solutions, LLC

#### Impact of BIM and Lean On Schedule Performance

	Number of Projects	Completed on Time	Percentage
Without BIM nor Lean	19	1	5
With BIM and Lean	15	3	20

# San Diego CCD Schedule Impacts – BIM vs. No BIM (20 projects)

#### **Average Delay (All Contract Types)**

BIM: 25 days (n=8)

Without BIM: 80 days (n=12)



# Target Value Design

- Six projects evaluated
- Range of GMP: \$4,707,408 to \$50,423,353
- Average: \$21,768,648
- 5/6 (83%) met target budget
- Averaged 7% under targer budget

# Target Value Design – Root Cause Analysis

- Lack of contemporaneous estimating and exclusion of specialty trades from early participation in project resulted in project exceeding target budget
- Counter measure: All subsequent projects required presentation of budget first

#### SDCCD Values

- Enhance the student experience
- Flexibility in design to accommodate future changes in pedagogy
- Lower total cost of ownership
- Highly energy efficient buildings
- Reduce maintenance and operations costs
- Meet or exceed sustainability objectives

# Potential Sustainability Features

- Higher building energy efficiency
- Extensive use of daylighting
- Use of natural ventilation tied to EMS
- Reduced water consumption
- Use of reclaimed water for irrigation, flushing
- Solid flooring without need for stripping and waxing

#### Value Generation – LEED Certification Level

	Number of Projects	Number of Projects Exceeding LEED Silver Goal	% of Projects Exceeding LEED Silver Goal
Without BIM or Lean	9	5	55
With BIM and Lean	25	10	40
Direct Contracts with Architect	22	11	50
Target value design with Design- Builder	12	4	33

#### Value Generation – LEED Certification Level

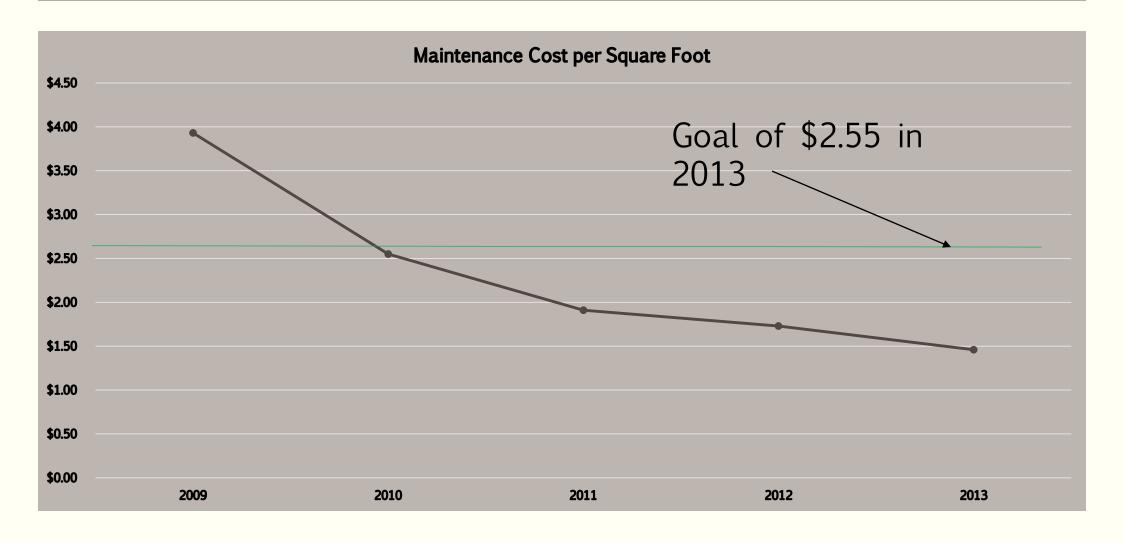
	Number of Projects (LEED v2)	Number of Projects (LEED v3)	Number of Projects Exceeding LEED Silver Goal (LEED v2)	Number of Projects Exceeding LEED Silver Goal (LEED v3)	% of Projects Exceeding LEED Silver Goal (LEED v2)	% of Projects Exceeding LEED Silver Goal (LEED v3)
Without BIM or Lean	9	0	5	NA	56%	NA
With BIM and Lean	14	14	4	4	29%	29%
Direct Contract with Architect	21	5	9	1	42%	20%
Target value design with design- builder	1	9	0	4	0%	44%

#### San Diego Community College District (SDCCD)

## Potential Cumulative Savings - \$25,863,512

	FISCAL YEAR									
Custodial	FY09	FY10	FY11	FY12	FY13	FY14	FY15	FY16	Avg. Salary	
Custodial Forecast H/C	104	113	132	149	162	173	189	191	\$ 58,643	
	\$ 6,098,855	\$ 6,650,098	\$ 7,769,004	\$ 8,731,333	\$ 9,504,832	\$ 10,169,255	\$ 11,098,158	\$ 1,227,172		
Custodial Adj H/C	77	82	88	100	122	130	140	147	45	
Custodial Adj Budget	\$ 4,497,197	\$ 4,782,522	\$ 5,187,077	\$ ,878,320	\$ 7,150,669	\$ 7,622,296	\$ 8,208,826	\$ 8,597,611		
Delta	\$ 1,601,658	\$ ,867,576	\$ 2,581,927	\$ 2,853,013	\$ ,354,162	\$ 2,546,959	\$ ,889,331	\$ 2,629,561	\$ 19,324,187	
				Hold HC Flat until projection exceeds current HC					\$ 13,273,027	
Maintenance										
Maint Forecast H/C	45	50	57	64	69	73	79	80	\$ 76,457	
Maint Forecast Salary	\$ 3,440,546	\$ 3,793,010	\$ 4,344,262	\$ 4,857,286	\$ 5,245,685	\$ 5,579,036	\$ 6,044,656	\$ 6,108,880		
Maintenance Adj H/C	29	32	37	41	45	47	51	52	28	
Maint Adj Salary	\$ 2,236,355	\$ 2,465,457	\$ 2,823,770	\$ 3,157,236	\$ 3,409,695	\$ 3,626,373	\$ 3,929,027	\$ 3,970,772		
Delta	\$ 1,204,191	\$ 1,327,554	\$ ,520,492	\$ 1,700,050	\$ 1,835,990	\$ 1,952,663	\$ 2,115,630	\$ 2,138,108	\$ 13,794,676	
				Hold HC Flat u	ntil projection	exceeds curren	t HC		\$ 12,590,485	

#### Maintenance Costs (2009-2013)



## Benefits to SDCCD Using Lean

Benefit	SDCCD Metric	SDCCD Experience
Reduced waste associated with change orders	Total and error & omission change orders as % of total construction cost	Total change orders reduced from 7.73 to 4.46% on average; \$13.6M estimated savings; average cost savings of \$900,000 per project
Improved schedule performance	% of projects that completed within contractual completion date	Project schedule performance improved using BIM and Lean, but using critical path method scheduling only 20% of projects completed on time; this prompted abandonment of CPM scheduling and requirement to use the Last Planner® System
Meeting programmatic requirements and enhancing value with a constrained budget	# of projects that met target value design budget	Used target value design to enhance value and meet the target budget in 83% of the projects included in this study

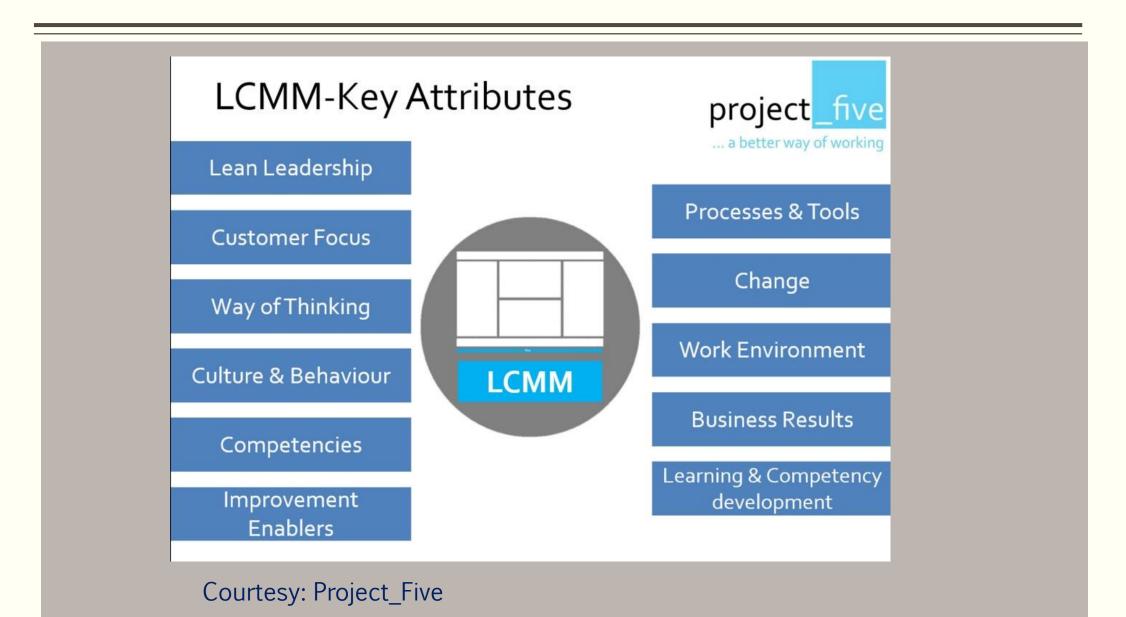
### Benefits to SDCCD Using Lean

Benefit	SDCCD Metric	SDCCD Experience
Enhanced value	# of buildings that	Using BIM and Lean improved this by a factor of
generation through	exceeded LEED Silver	45% and using target value design improved this
more sustainable	certification	by a factor of 100% from projects where none of
buildings		these tools were used.
Enhanced value	Maintenance cost per	Major factor in helping reduce annual square
generation through	square foot	footage maintenance costs from \$3.73 to \$1.46
lower operational		over a 3-year period
and maintenance		
costs		

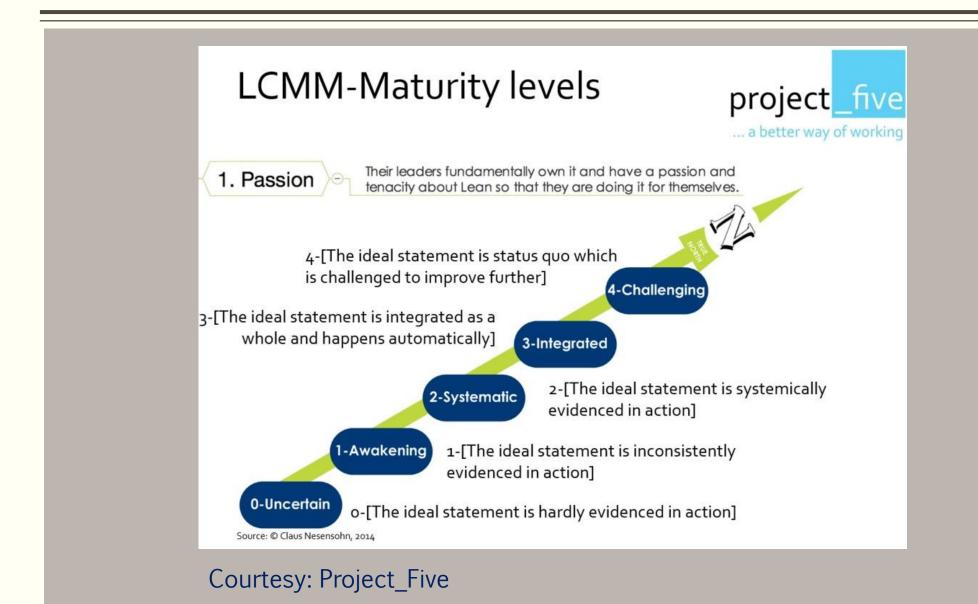
#### Assessment of Lean Behaviors at SDCCD

	Lean Principles																
SDCCD implemented practices	Value to the Customer	Reduction of Waste	Leadership	Teamwork	Collaboration	Transparency	Trust Building	Leanring	Continuous Improvement	Goal-Driven Behaviors	Systemic Thinking/Behavior	Construction Projects as Production Systems	Use of Pull	Promotion of Flow	Use of Small Batches	Continuously Adjust Planning	Clear Goals & Metrics
Owner Use of Lean Principles	~			~	~		~	~	~	~	~			~	~	~	
Staff Training in Lean Behaviors	~		~	~	~		~	~		~	~	<b>✓</b>	~			~	ィ
Required Use of BIM	~	~		/	~	~			~		~	<b>/</b>				~	~
Design Builder Selection Criteria	~	~		/	~	~	~	~	<b>\</b>	~	~	<b>/</b>	~	~		~	~
Value Defined by Stakeholders	~		~	/		~			>	~	~						~
RFPs Request IPD Behaviors	<b>'</b>	~	~	>	~	~	<b>/</b>	~	>	~	~	<b>&gt;</b>	~	~	~	~	~
Reduction in Change Orders		~										<b>/</b>		~	~		
Reduction in Errors & Omissions	~	~				~			1		~	~		~		~	
Last Planner® System Required	~	~	~	~	~	~	~	~	/	~	~	~	~	~	~	~	~
Use of Target Value Design	~	~		/	~			~	/	~	~					~	~
LEED-certified sustainablility	~		~						>	~	~	<b>&gt;</b>					~
FM Benchmarking & Goal Setting	~	~		>		~			>	~	~			~		~	~
Training FM Staff in Lean	~	~	~	>	~		>	/	>	~	~			~		~	~
Reduction in maintenance costs	1	~		/	~	~		<b>/</b>	~	~	<b>/</b>			~		<b>'</b>	~

#### Lean Construction Maturity Model



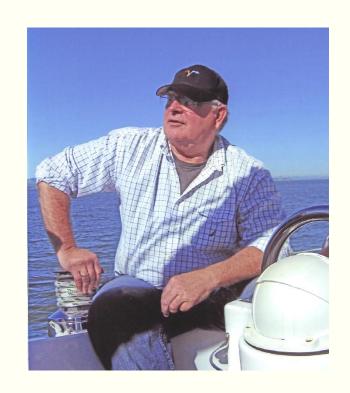
#### Lean Construction Maturity Model



#### Questions?



David Umstot, PE Umstot Project & Facilities Solutions, LLC david.umstot@umstotsolutions.com 619.201.8483 (O) www.umstotsolutions.com



Dan Fauchier, CMP
The Realignment Group
dan@projectrealign.com
858.337.4768
www.projectrealign.com